

**The
TOP
TEN**

**WAYS TO BUILD A SUCCESSFUL ORGANIZATION
BY EXCEEDING MEMBER EXPECTATIONS**

10. Strive for A Tradition of Organizational Excellence
9. Invest in Organizational Leadership and Development – ACA and Regions
8. Invest in Appointed Support Staff – Treasurer, Administrative Assistant, and Executive Director
7. Seek Opportunities From ACA and Regions – Appointments, Elections, Grants and Awards
6. Conduct Annual Organizational Evaluation – Publish in Annual Report
5. Assess Member Needs Quarterly – Revise Services as Needed
4. Develop New Member Services as Needed
3. Revise and Develop New Methods of Service Delivery
2. Provide Early Warning and Rapid Response Advocacy Services
1. Share Success: Organizational and Individual Kudos